

# THE RNLI VOLUNTEER COMMITMENT

At the heart of our volunteer ethos is the Volunteer Commitment, which is a statement of the hopes and expectations between the RNLI and its volunteers. This statement outlines the spirit in which the RNLI and volunteers will act together to achieve the charity's objectives. This commitment applies equally across all the RNLI volunteer roles.



## The RNLI will ...

- carry out its activities in accordance with the RNLI's Purpose, Vision and Values
- create a welcoming environment where everyone is treated equally, fairly and with respect
- provide you with appropriate training, opportunities and equipment for your volunteer role
- give guidance and support your development in your volunteer role
- ensure you are volunteering in a safe environment so far as is reasonably practicable
- listen to your concerns if things aren't going well
- recognise that you are a volunteer and have other commitments
- be inclusive and value everyone for their individual contribution
- respect people's views, interests and uniqueness
- comply with agreed standards, policies and processes
- not tolerate disrespectful behaviour towards each other, supporters or members of the public.

## In return we ask you to ...

- carry out your volunteering activities, as agreed, in accordance with the RNLI's Purpose, Vision and Values
- promote a welcoming environment and treat everybody equally, fairly and with respect
- respect people's views, interests and uniqueness
- give us your time willingly and participate in any training required for your role
- comply with agreed standards, policies and processes including the Volunteer Commitment and Volunteer Code of Conduct
- represent the RNLI in a professional, trustworthy and loyal way
- not tolerate disrespectful behaviour towards each other, supporters or members of the public
- talk to your volunteer manager as identified on your role description first, if you have a problem.

### The RNLI is the charity that saves lives at sea

The Royal National Lifeboat Institution, a charity registered in England and Wales (209603), Scotland (SC037736), the Republic of Ireland (CHY 2678 and 20003326), the Bailiwick of Jersey (14), the Isle of Man (1308 and 006329F), the Bailiwick of Guernsey and Alderney, of West Quay Road, Poole, Dorset, BH15 1HZ

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