

Safety Survey: FAQ

About the survey

What is the safety survey and why are we doing it?

This is a focused survey to collate feedback on what you think and how you feel about volunteering or working for the RNLI from a safety perspective. It will gather information to help us understand attitudes, beliefs and views around how keeping people safe is led and managed. This will help to determine a baseline so that going forward we can look at the effectiveness of current initiatives and improvement activity.

Who is the survey aimed at and when do the surveys run?

We would like to hear from all volunteers and staff. Volunteers and non-seasonal staff will be invited to complete the survey between 16 June - 6 July. Seasonal staff - lifeguards and face-to-face fundraisers, will be invited to complete the survey between 11-31 August.

If I hold a volunteer and staff role will I receive the survey email twice?

Yes – if you hold multiple roles you will be invited to take both surveys as you may have a different experience in your dual roles so please complete both.

Completing the survey

How long will the survey take to complete?

The survey will take approximately 10 mins to complete, and the majority are 'one click' questions (Agree/Disagree etc.) with some open ended questions at the end depending on how you have responded to some of the previous questions.

Do I have to complete the survey?

It's not compulsory but it's important that as many people as possible complete it and give their views to help drive safety improvements for you, your team and the wider RNLI. The more people that speak up and respond the more confident we can be that the survey findings are representative of our volunteers and staff.

Is the survey participation confidential?

Although your survey link is unique to you, please rest assured that the survey is confidential. The RNLI Research Team are carrying out the survey and will ensure you will not be personally identified in any reporting, as results will be combined and only reported where there are at least 10 respondents for a specific team or group (in accordance with Market Research Society guidelines).

Why are you asking about my personal data?

We want the RNLI to be a welcoming and inclusive place for everyone who volunteers or works for us and for them to feel valued, supported and part of One Crew. You'll see we ask some demographical questions at the end of the survey and this is so we can better understand how we can further support the needs of our people. It will help to focus attention on the right things to

ensure we are constantly improving our approach to being an equitable, diverse and inclusive organisation.

What if I forgot to complete the survey?

You will receive an initial invitation followed by two reminders – all sent by email to either your RNLI email address or personal email address.

What will you do with the results?

The insights gathered will help with our continuing efforts to keep our people safe and feed into the prioritisation of focus areas and future improvement activity.

Further support

If you require support with accessing the survey please contact research@rnli.org.uk and for all other queries or support contact safety@rnli.org.uk