

2024 SURVEY

VOLUNTEERS

6,443 RESPONDED
that's a 31% response rate (external
volunteer surveys typically see 20%)

90%

FEEL ENGAGED

which means how connected our volunteers
feel to the organisation and our cause.

Thank you for sharing your view.
Here's a first look at what you said.



TOP SCORES

95% said they speak positively
about the work of the RNLI

95% said volunteering for the RNLI
gives them a sense of achievement

93% said they are clear about what's
expected of them in their role



BOTTOM SCORES

48% feel the RNLI is open to new ideas
and suggestions regardless of who
comes up with them

56% believe that action will be taken
on issues identified in the survey

63% consider the RNLI to be well led



MOST IMPROVED

SCORES SINCE THE LAST SURVEY IN 2021

79% feel they have had the right level of
training or support to fulfil their role
▲ +4%

85% feel connected
to fellow volunteers
▲ +4%

87% feel the expectations
placed on them in their
role are manageable
▲ +2%



MOST DECLINED

SCORES SINCE THE LAST SURVEY IN 2021

48% feel the RNLI is open to new ideas
and suggestions regardless of who
comes up with them
▼ -6%

56% believe that action will be taken
on issues identified in this survey
▼ -4%

75% feel their contribution
is valued by the RNLI
▼ -4%

WHAT'S NEXT?

Managers will be discussing the results with their teams and identifying actions for improvement.
If you have any questions please email onecrew_yourview@rnli.org.uk

